

Press Release: For Immediate Release
King William County
Revenue Recovery Program – Emergency Transports

In November 2009, the King William County Board of Supervisors adopted an ordinance allowing a “compassionate” billing program for services rendered by the Emergency Medical Services (EMS) Department, including the volunteer rescue squad companies serving the County. This process will allow the County to bill and receive payments from independent insurance companies or other providers for emergency transport. Monies received by volunteer organizations through this program will be used to fund emergency rescue services, including equipment and paid personnel.

The County has contracted with EMS Management & Consultants, Inc. of Lewisville, North Carolina to bill medical insurance companies, including liability and workers’ compensation, for these services.

A rescue squad crew member may request insurance information from the patient, family member or hospital staff in order to facilitate the billing process. If information cannot be obtained at the time of service, you may be contacted by the billing agency to request additional insurance information.

As a resident, your tax dollars will serve as your responsibility for any billable services you receive. You may receive an Explanation of Benefits from your health insurance, notifying you of any amounts paid directly to King William County. Under the current procedure, residents are not required to remit any co-pay. Charges are based on services rendered.

Patient care will continue to be the most important issue at hand when a citizen calls 911. A patient will never be denied services based on their lack of health insurance.

Medicare, Medicaid, and most Private Insurance Plans cover emergency ambulance transports. The reimbursement received from the EMS Billing Program will be used to help fund the equipment and/or paid personnel necessary to continue to provide the highest level of emergency services to the community.

The Board of Supervisors and citizens want to express their appreciation to and continued support of our volunteers.

If you have any questions regarding the implementation of this billing program, go to the County’s website at http://www.kingwilliamcounty.us/fire_rescue.htm or contact Steve E. Puckett, the County’s emergency services director, at 769.2654. If you have any questions related to an insurance statement, you may contact the billing agency directly at 1.800. 814.5339.